

1 July 2021

Annex – IOOF Pursuit Focus Product update

- **Annex – IOOF Pursuit Focus Personal Superannuation**

This product update amends the information in the Annex – IOOF Pursuit Focus Personal Superannuation PDS dated 1 December 2020, the Annex – IOOF Pursuit Focus Personal Superannuation general reference guide (APF.01) and the Annex – IOOF Pursuit Focus investment Guide (APF.02).

Update to the Annex – IOOF Pursuit Focus Personal Superannuation PDS

This change applies from 1 July 2021.

Update to IOOF Multiseries 70 Risk level

The Risk level (using a Standard Risk Measure) of the IOOF Multiseries 70 has changed from 6 (High) to 5 (Medium to High).

Annex – IOOF Pursuit Focus Personal Superannuation general reference guide (APF.01)

These changes apply from 1 July 2021.

Advice fee changes

From 1 July 2021, advice fees will need to meet additional requirements before they can be applied to your account.

We are required to obtain specific consent before a member advice fee can be deducted from your account. You are not under any obligation to consent to the member advice fee being deducted. You can revoke your consent to the deduction of member advice fees by contacting us and/ or your adviser to terminate the fee arrangement. This will prevent any further deduction of member advice fees from your account after the consent has been revoked but does not reverse any fees paid before revocation.

Ongoing fees

These further requirements apply to:

- Member Advice Fee – Upfront
- Member Advice Fee – Ongoing
- Member Advice Fee – Insurance (ongoing)

We will require your consent every year to continue an ongoing advice fee. If we do not receive your consent by the **'consent end date'** your ongoing advice fee will cease. The consent end date is 150 days after your anniversary date: the date when you enter into an ongoing fee arrangement with your adviser.

If we have not received your consent by the consent end date, we will seek to confirm with your adviser as to whether they are still providing services to you. If no confirmation is received or if no further services are to be provided, we will remove the adviser's access to your account.

If there are any percentage-based fees, a reasonable estimate of the total cost for the stated timeframe must be provided by your adviser.

Non-Ongoing fees

These further requirements apply to:

- Member Advice Fee – One-Off
- Member Advice Fee – Fixed Term Arrangement
- Member Advice Fee – Insurance (Fixed Term Arrangement)

We require as part of the advice fee request, a list of services that are being provided for non-ongoing advice fees. If there are any percentage-based fees, a reasonable estimate of the total cost for the stated timeframe must be provided by your adviser.

Superannuation contribution caps

Concessional contributions cap

The Commonwealth Government sets an annual cap on the amount of concessional contributions that can be made to your super each year. For 2021/22 this cap is \$27,500.

Non-concessional contributions cap

The Commonwealth Government non-concessional contributions cap for 2021/22 is \$110,000.

If you are under age 67 on 1 July of the financial year, you may be able to bring forward the next two years' entitlements and contribute up to \$330,000. However, if your 'total superannuation balance' as at the previous 30 June is \$1.7 million or more, your non-concessional contributions cap is nil.

The Government co-contribution

There are two Government co-contribution income thresholds for 2021/22 are:

- A lower threshold (\$41,112) below which you will receive the maximum entitlement.
- A higher threshold (\$56,112) above which you will not receive any entitlement.

You must have a total superannuation balance less than the transfer balance cap (\$1.7 million for the 2021/22 financial year) at the end of 30 June of the previous financial year.

Complaints

If you have a complaint (or wish to obtain further information about the status of an existing complaint), please contact Customer Care on 1800 913 118 or write to Customer Care, GPO Box 264, Melbourne VIC 3001.

We will provide you with all reasonable assistance and information you may require for the purpose of making a complaint and assist you in understanding our complaints handling procedures. We aim to provide a formal response within 28 days of our acknowledgement of the complaint.

You have the option to lodge a complaint with AFCA directly rather than lodging a complaint with us. Otherwise, you can also lodge a complaint with AFCA if you are not satisfied with our response or if your complaint has not been resolved within the maximum timeframe prescribed by ASIC's Regulatory Guides (RG 165/RG 271). AFCA provide a fair and independent financial services complaint resolution that is free to consumers. Time limits may apply to complain to AFCA. Please act promptly and consult the AFCA website to find out if or when the time limit relevant to your circumstance expires.

Website: www.afca.org.au
Email: info@afca.org.au
Telephone: 1800 931 678 (Free call)
In writing to: Australian Financial Complaints Authority
 GPO Box 3
 Melbourne VIC 3001

Transfers to the eligible rollover fund (ERF) have ceased

The following change applied from 1 May 2021.

Under *Treasury Laws Amendment (Reuniting More Superannuation) Act 2020*, super funds may not transfer super benefits to ERFs from 1 May 2021.

Prior to 1 May 2021 super benefits could be transferred to the fund's chosen ERF in the following circumstances:

- lost members
- account balances below \$2,000
- members who had sought return of initial investment and did not notify the fund of a recipient super fund for the receipt of benefits (if necessary), or the nominated super fund did not accept the rollover.

Although super accounts can no longer be transferred to an ERF, under the new laws super accounts can be voluntarily transferred to the ATO if the Trustee determines it to be in a member's best interest. For example, if a money is owed to a member but the Trustee is unable to contact the member after reasonable efforts.

Existing laws which apply to low account balances, lost members and other circumstances will continue to apply.

Update to the Annex – IOOF Pursuit Focus Personal Superannuation investment guide (APF.02)

These changes apply from 1 July 2021.

Updates to the investment categories and typical investors tables

The Fund offers a multitude of investment options and Investment Strategies, each described in terms of their investment objective, investment strategy, level of risk and asset allocation. These are reviewed annually and the following applies from 1 July 2021.

Following are the asset allocations for each of the categories:

Investment Strategy	Asset Mix
Diversified Growth	70% to 100% growth assets and 0% to 30% defensive assets
Diversified Balanced	40% to 70% growth assets and 30% to 60% defensive assets
Diversified Conservative	0% to 40% growth assets and 60% to 100% defensive assets
Cash Funds	100% Cash

Investment categories and typical investors

Easy Choice						
Investment Strategy	Investment Objective	Underlying Investments	Usually held for a minimum of:	Risk Band	Risk Label	Est. negative annual returns over 20 yrs
Diversified Growth Funds	To provide a diverse range of multi-asset growth orientated investment options that offer varied strategies aiming to achieve capital growth (in a risk adjusted manner) through the investment cycles. This can be delivered through a well-diversified portfolio of growth assets with higher expected volatility	A mixture of cash, fixed interest, shares and property. Shares and property securities will generally represent more than three quarters of the portfolio. Alternative strategies may also be used in the portfolio.	Long Term 7+ Years	5–6	Medium – High	3 to less than 6
Diversified Balanced Funds	To provide a diverse range of multi-asset balanced orientated investment options that offer varied strategies aiming to achieve above inflation rate growth (in a risk adjusted manner) through the investment cycles. This can be delivered by investing in a balanced exposure across growth and defensive assets.	Broadly an equal spread between growth assets such as shares and property securities and defensive assets such as cash and bonds. Alternative strategies may also be used in the portfolio.	Medium Term 5+ Years	4–6	Medium – High	2 to less than 6
Diversified Conservative Funds	To provide a diverse range of multi-asset defensive orientated investment options that offer varied strategies aiming to achieve relatively stable returns (in a risk adjusted manner) through the investment cycles. This can be delivered by investing in a range of growth and income assets, while providing lower volatility and capital protection through a high weighting to defensive assets.	A range of cash, fixed interest securities, shares and property securities. Fixed interest securities and cash will represent at least three quarters of the portfolio.	Short-Medium Term 2+ Years	3–5	Low – High	1 to less than 4

Easy Choice						
Investment Strategy	Investment Objective	Underlying Investments	Usually held for a minimum of:	Risk Band	Risk Label	Est. negative annual returns over 20 yrs
Cash Funds	To provide a diverse range of cash investments aiming to achieve a high degree of stability while delivering returns that are consistent with the prevailing market cash rate (in a risk adjusted manner) through the investment cycles.	A range of short-term money market securities issued by Australian governments, banks, high quality corporate borrowers and credit union deposits.	No Minimum	2–3	Low – Medium	0.5 to less than 2

Investor Choice						
Investment Strategy	Investment Objective	Underlying Investments	Usually held for a minimum of:	Risk Band	Risk Label	Est. negative annual returns over 20 yrs
Diversified Growth Funds	To provide a diverse range of multi-asset growth orientated investment options that offer varied strategies aiming to achieve capital growth (in a risk adjusted manner) through the investment cycles. This can be delivered through a well-diversified portfolio of growth assets with higher expected volatility.	A mixture of cash, fixed interest, shares and property. Shares and property securities will generally represent more than three quarters of the portfolio. Alternative strategies may also be used in the portfolio.	Long Term 7+ Years	5–6	Medium – High	3 to less than 6
Diversified Balanced Funds	To provide a diverse range of multi-asset balanced orientated investment options that offer varied strategies aiming to achieve above inflation rate growth (in a risk adjusted manner) through the investment cycles. This can be delivered by investing in a balanced exposure across growth and defensive assets.	Broadly an equal spread between growth assets such as shares and property securities and defensive assets such as cash and bonds. Alternative strategies may also be used in the portfolio.	Medium Term 5+ Years	4–6	Medium – High	2 to less than 6
Diversified Conservative Funds	To provide a diverse range of multi-asset defensive orientated investment options that offer relatively stable returns (in a risk adjusted manner) through the investment cycles. This can be delivered by investing in a range of growth and income assets, while providing lower volatility and capital protection through a high weighting to defensive assets.	A range of cash, fixed interest securities, shares and property securities. Fixed interest securities and cash will represent at least three quarters of the portfolio.	Short-Medium Term 2+ Years	3–5	Low – High	1 to less than 4